



MARY ROSE CANOY-DUMANDAN

Sitio Ibaba, Reyes Cmpd. Maguyam Silang Cavite

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OBJECTIVE:

Aspiring to obtain a position as a call center representative in a dynamic environment, to handle calls for the corporation, respond to simple queries and route calls to the proper person, and improving my role as I enhance my customer service abilities and acquire knowledge about different services.

PERSONAL BACKGROUND:

- **Date of Birth:** June 24, 1987
- **Age:** 35 years old
- **Gender:** Female
- **Citizenship:** Filipino
- **Civil Status:** Married
- **Religion:** Christian

PROFESSIONAL HISTORY:

SM Clearance Outlet

Sales Associate

January 2012–July 2012

- Greet customers and make them feel comfortable.
- Interacts with customers, offering assistance and responding to queries products and purchases.
- Locates merchandise for customers and places orders, where necessary.
- Welcome customers to the store and answer their queries.
- Assist customers needs and provide assistance and information on product features.

SM Manila/ FREEGO KIDS

Sales Promo

March 2016–August 2016

Dickies Ladies Underwear

Sales Associate

September 2016–March 2018

- **Motivated sales person to my previous company.**
- **Responsible for selling and promoting company products.**
- **Actively listening what costumers needs.**
- **Assist customers very well to become a satisfied costumer.**

Lady Grace Underwear

Sales Associate

April 2019–December 2019

- Assist Customer for what they needs.
- Motivated sales person
- Very Responsible for selling and promoting the products
- Achieving Sales quota

Skills:

- Teamwork
- Problem Solving
- Good Attitude
- Sales-know-how

EDUCATIONAL HISTORY :

- | | |
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| ▪ ABE COMPUTER
COLLEGE
2005-2006 | BS Hotel and Restaurant
Management |
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I Hereby certify that above information is true and correct stated on the best of my knowledge and belief.

Mary Rose Canoy-Dumandan

Applicant