



# MARK LOWIE GLENA

## OBJECTIVE

Dedicated and focused barista with the extremely effective customer service experience. Used to work in a fast paced environment. Works well individually or as a team. Seeking a position in which I can learn new skills and gain new experiences while applying skills already obtained through experiences and educated training.

## EXPERIENCE

- **Diwan Cafe, Riyadh Saudi Arabia**  
*November 12,2017 - November 19,2019*  
Waiter/Barista
  - Served coffee drinks, mojito, tea up to 50 customer per shift
  - Accept delivery of pastries every morning and organize in pastries area.
  - perform daily side work to keep counter and coffee area clean.
- **SPECIALTY OUNCE CAFE**  
*November 2020 - August 2022*  
Lead Barista
  - charged with preparing drinks up to 100 customer per shift
  - develop skills in basic coffee making including grinding, steaming and pouring
  - good in serving v60 in balance timing
  - professional in coffee art
  - do inventory with the inventory staff monthly

## EDUCATION

- **STI college**  
*2010-2014*  
Bachelor of Science in Hotel and Restaurant Management  
Graduate

## CONTACT

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## SKILLS

- Knows basic coffee art piece Competent in Food and Beverage Services and basic culinary art Knowledgeable in handling Pos machine and cashier Skilled in kitchen operation Inventory management Multitasking